

PBSRDL005

Human Factors

Duration 30 Minutes

Target group Other Industries (military; leisure; aviation; public; others; etc.)

Prerequisites No prerequisites are required to sit this course.

Objective

- LO1: Define what is meant by the term 'human factors' and how they can affect human performance in the workplace
- LO2: Identify the areas of risk associated with human factors
- LO3: Describe the potential causes of stress and fatigue and recognise the symptoms in yourself and others
- LO4: Explain the importance of competence in human factors
- LO5: Summarise the role human factors play in good design
- LO6: Summarise how organisational change can impact human factors
- LO7: Explain why good communication is essential in managing human factors
- LO8: Explain the key steps to mitigating risk associated with human factors

Contents To provide an overview of human factors in the workplace and the impact these factors can have on the day-to-day situations that occur.

Exam This course is CPD approved. The assessment is taken during the course and is within the expected duration.