

## Human Factors

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**Duration** 30 Minutes

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**Target group** Other Industries (military; leisure; aviation; public; others; etc.)

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**Prerequisites** No prerequisites are required to sit this course.

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**Objective**

- LO1: Define what is meant by the term 'human factors' and how they can affect human performance in the workplace
- LO2: Identify the areas of risk associated with human factors
- LO3: Describe the potential causes of stress and fatigue and recognise the symptoms in yourself and others
- LO4: Explain the importance of competence in human factors
- LO5: Summarise the role human factors play in good design
- LO6: Summarise how organisational change can impact human factors
- LO7: Explain why good communication is essential in managing human factors
- LO8: Explain the key steps to mitigating risk associated with human factors

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**Contents** The course is available in the following languages: English; Turkish. To provide an overview of human factors in the workplace and the impact these factors can have on the day-to-day situations that occur.

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**Exam** The assessment is taken during the course and is within the expected duration.