

## Plant Manager/Incident Commander Initial Response Training

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**Duration** 4 Days

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**Target group** The target group for Plant Manager/Incident Commander Initial Response training is personnel who are either designated as being in charge of, are members of, or provide support to an incident management team in an emergency.

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**Prerequisites** There are no prerequisites for the Plant Manager/Incident Commander training program

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**Objective** The objectives of the Plant Manager/Incident Commander Training are that delegates will be able to:

- a) Understand the key factors of preparing for, responding to, and maintaining control throughout the development or escalation of an emergency situation.
- b) Learn how to manage communication, emergency-related information and put into place predetermined plans at the point when the emergency alarm has been raised, to the point when the Plant Manager/Incident Commander is assured that the emergency is over.
- c) Understand how stress can impact on individuals and team performance during emergencies.
- d) Have the opportunity to role-play as the Plant Manager / Incident Commander in a number of specific types of emergency scenarios is a key element of the training program, and is backed up by constructive feedback from the course instructional team.

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**Contents** Delegates will go through following content during the course:

- (1) Review, manage and assess information during emergency situation in a timely manner.
- (2) Establish priorities and take effective action.
- (3) Implement predetermined emergency plans and procedures based on current emergency.
- (4) Efficiently communicate information and instructions.
- (5) Communicate effectively with all appropriate external agencies
- (6) Monitor and control resources.
- (7) Evaluate progress and communicate changes in plans and priorities.
- (8) Effectively delegate authority and manage individuals and teams.
- (9) Recognize and deal with stress in themselves and others

Following theory session realistic emergency scenarios will be simulated to appraise the delegates capabilities as plant managers / incident commanders. The range of emergency scenarios will include a combination of the following elements:

- Injured personnel
- Multiple casualties

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- Missing personnel
  - Loss of containment
  - Loss of communication
  - Loss of evacuation, muster points or temporary refuge
  - Stressed personnel
  - Road traffic incident
  - Sabotage incident
  - Extreme weather condition
  - Loss of essential facilities
  - Loss of key personnel
  - Rapidly developing situation leading to information overload
  - Evacuation of the site
  - Environmental concerns and effects
  - Situation on adjoining plant
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**Exam**

This is an appraisal course. Following the training, the delegate will receive an OPITO-approved Plant Manager/Incident Commander Initial Response (9030) certificate and a performance appraisal of the delegate's knowledge and performance gaps that are identified during the training program.