

PBSRDL005

Human Factors

Duration 30 Minutes

Target group Other Industries (military; leisure; aviation; public; others; etc.)

Prerequisites No prerequisites are required to sit this course.

Objective

- LO1: Define what is meant by the term 'human factors' and how they can affect human performance in the workplace
- LO2: Identify the areas of risk associated with human factors
- LO3: Describe the potential causes of stress and fatigue and recognise the symptoms in yourself and others
- LO4: Explain the importance of competence in human factors
- LO5: Summarise the role human factors play in good design
- LO6: Summarise how organisational change can impact human factors
- LO7: Explain why good communication is essential in managing human factors
- LO8: Explain the key steps to mitigating risk associated with human factors

Contents The course is available in the following languages: English; Turkish. To provide an overview of human factors in the workplace and the impact these factors can have on the day-to-day situations that occur.

Exam The assessment is taken during the course and is within the expected duration.