

ITCMX015

Management of Change.

Duration	2 hours
Target group	Managers, department boss, safety, operational, maintenance, human resources supervisors, any person who manages any resource of the company.
Prerequisites	Knowledge in systems of management, quality and safety.
Objective	Upon completion of the course the delegate will be able to: -Understand the objectives of Management of changes. -Recognize the main types of changes that require a management process. -Link management changes with other management programs related to your work. -Have the competence to recognize the need for changes in their area of authority. -Implement the management of changes model in its field of competence. -Follow up and evaluate the positive aspects of change.
Contents	The following topics will be covered during the course: -Introduction -Presentation. -Objectives. -Definitions. -Relationship of the MOC with other business management. -Objectives of Management of Changes, MOC. -Regular cycle of the MOC process. -Extended cycle of the MOC process. -The MOC as part of the continuous improvement. -The importance of communication and dissemination of the MOC. -Summary and final conclusions.

Exam

Final test